

CAERPHILLY TOWN CENTRE AUDIT – AUGUST 2015

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	<p><u>Air Quality</u> <u>Town Centre</u></p> <p>An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Clive Campbell</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>24/3 An update was provided to the TCMG. 14/4 Updates to the TCMG continue. 9/6 An update was provided to the TCMG. 16/6 The action plan is ongoing and updates will continue to be given to the TCMG.</p>
27/02/12	<p><u>30-minute Parking Bays</u> <u>Cardiff Road</u></p> <p>Cllr. Elsbury asked Officers to investigate whether 30-minute parking restrictions could be introduced along Cardiff Road.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 The public consultation has ended and the changes will be implemented in due course. 16/6 One objection was received during the public consultation of a wider Traffic Order. This will need to be considered before the Order can be implemented.</p>

28/02/13	<p><u>Community Notice Board</u> <u>Town Centre</u> A new notice board will be installed into the town for the benefit of the community. The Police, local societies and groups will be able to place information in this space to the benefit of the wider town centre community.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p> <p>Police <i>Ins Jones</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 Discussions are taking place with Property Services to install the board on the new Library as costs to install it on the private building are prohibitive. 9/6 An update was provided to the TCMG. 16/6 Discussions with Property are ongoing in relation to mounting the board on the new Library. A budget for installation costs is being sought.</p>
11/02/14	<p><u>Condition of Bus Station</u> <u>Station Terrace</u> At the TCMG, Cllr. Forehead expressed concern about the condition of the bus station following fire damage in 2013.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>10/2 Works are ongoing, but due to be finished shortly. 14/4 No update could be provided. 16/6 No update could be provided.</p>
14/04/14	<p><u>Rough Sleepers</u> <u>Cardiff Road</u> Numerous complaints have been received from businesses in Caerphilly and the local MP and AM about the rough sleepers currently residing throughout the town centre.</p>	<p>Town Centre Management <i>Andrew Highway</i></p> <p>Community Safety <i>Kathryn Peters</i></p> <p>Police <i>Ins Jones</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>24/3 An update was provided to the TCMG. 14/4 A working group has been established and monitors known individuals. 16/6 Progress continues to be made via the multi-agency working group that has been established and complaints and issues have significantly reduced. Issue Closed 16/6</p>

17/10/14	<p><u>Cleansing of Paviours</u> <u>O/S TIC, The Twyn</u> The York Stone paving outside the TIC has become coated in algae and moss, which is making the area slippery, particularly when wet. The area requires jet washing.</p>	<p>Cleansing <i>Tony White</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 The steps have been cleaned and the paviours will be cleaned in better weather. 16/6 Some paviours have been cleaned, but the work is weather-dependant and will continue over the summer.</p>
27/10/14	<p><u>Morrisons Delivery Vehicles</u> <u>Brynau Road</u> Cllr .Elaine Forehead has received a number of complaints from residents of Brynau Road in relation to the noise generated by deliveries to Morrisons, which take place very early in the morning.</p>	<p>Town Centre Management <i>Andrew Highway</i></p> <p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 Morrisons has been written to reminding them of their planning conditions. No further complaints have been received to date. 16/6 No further complaints have been received. Issue Closed 16/6</p>
04/12/14	<p><u>Cleansing & Maintenance of Steps</u> <u>The Twyn Car Park</u> The Town Council is concerned at the cleanliness of the steps leading from The Twyn Car Park to Market Street and has requested that the edges of the steps be repainted with yellow hazard paint.</p>	<p>Cleansing <i>Tony White</i></p> <p>Transportation <i>Clive Campbell</i></p>	<p>10/2 Litter is being regularly removed from the steps. The line repainting will be carried out in dry and warm weather. 14/4 The work is still scheduled for the summer. 16/6 All work has been completed. Issue Closed 16/6</p>

04/12/14	<p><u>Taxi Rank Issues</u> <u>Irish Tymes, Station Terrace</u></p> <p>The taxi rank O/S The Irish Tymes has been identified as a 'flashpoint' during the evenings and is prioritised under the 'Town Safe' initiative. The Police are working with Council colleagues to trail a relocation of the taxi rank toward the bus station to stop crowds gathering in the roadway by the pub.</p>	<p>Police <i>Ins Jones</i></p> <p>Transportation <i>Clive Campbell</i></p>	<p>10/2 Experimental order began on 19/12 and this continues to be monitored at present. 14/4 The experiment was successful and will be continued over the summer. 16/6 Positive feedback has been received to date, but monitoring will continue over the summer period.</p>
16/01/15	<p><u>Demolition of Properties</u> <u>Park Lane</u></p> <p>Demolition of the former School House on Park Lane is due to commence on 19th January. The bat licence has been granted on the buildings and bat boxes will be installed at the same time that contractors commencing stripping out the fixtures and fittings.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/6 An update was provided to the TCMG. 16/6 The buildings have been demolished and the site has been secured. Issue Closed 16/6</p>
23/01/15	<p><u>Graffiti Artwork</u> <u>Bartlett Street</u></p> <p>A complaint has been received by the Planning Department in relation to a piece of graffiti artwork that has been placed on the pine end of 38 Bartlett Street.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>10/2 Officers are currently looking into the issue. 14/4 Legal advice has been sought by Planning Officers. 16/6 The issue is currently being looked at by the Council's Legal department.</p>
23/01/15	<p><u>Damaged Barrier</u> <u>Market Street</u></p> <p>A pedestrian safety barrier on Market Street has been struck by a vehicle and needs repair. The distorted edges of the barrier are protruding onto the footway.</p>	<p>Highways <i>Gavin Barry</i></p>	<p>10/2 The barrier is not deemed to be a danger to pedestrians at present, but will continue to be monitored. 14/4 Monitoring of the barrier is ongoing. 16/6 The barrier does not present any danger, so will be repainted to improve its appearance.</p>

23/01/15	<p><u>Choose the High Street – Past & Present</u> <u>Town Centre</u> The next phase of the Choose the High Street campaign will start in 2015. Entitled ‘Choose the High Street - Past & Present’ the campaign will aim to reconnect people with their local town centre.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/6 An update was provided to the TCMG. 16/6 This element of the campaign will continue over the summer. The Library exhibitions have been well-received to date.</p>
02/02/15	<p><u>Tesco Site</u> <u>Cardiff Road</u> Following Tesco's announcement that as part of a UK program to close 43 of its store the Metro store in Caerphilly town centre would be closed officers will work to support the landlord in securing a new tenant.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 The store has now closed and a new tenant is being actively sought by Tesco. 9/6 An update was provided to the TCMG. 16/6 The building has now been let to Sports Direct. Issue Closed 16/6</p>
20/03/15	<p><u>Litter Problems</u> <u>Lane at Rear of Cardiff Road/Pentrebane Street</u> A complaint has been received from Cllr. Gough in relation to the amount of litter that is present in this area. There is also a problem with businesses not locking their bins, which is exacerbating the issue.</p>	<p>Cleansing <i>Tony White</i></p> <p>Environmental Health <i>Lyndon Ross</i></p>	<p>14/4 There is nowhere for the businesses to store their bins, so the area is being monitored and cleaned daily. 16/6 The patrol route of the litter picker has been changed and this area is now checked daily, which has led to an improvement. Issue Closed 16/6</p>
24/03/15	<p><u>Cigarette Ends</u> <u>Clive Street</u> At the TCMG, Cllr. Fussell raised concerns over the number of cigarette ends that are accumulating on Clive Street. A request was made to consider siting an additional cigarette bin in the vicinity.</p>	<p>Cleansing <i>Tony White</i></p> <p>Environmental Health <i>Lyndon Ross</i></p>	<p>14/4 A new cigarette and litter bin was installed in the area, but a complaint has been received about the location of the litter bin. An alternative location is being looked at. 16/6 A suitable location for the bin is still being sought.</p>

24/03/15	<p><u>Broken Handrail Weld</u> <u>O/S The Twyn Community Centre</u> At the TCMG, Cllr. Kent informed officers that the welding at the base of a hand rail outside the Community Centre has sheered and requires repair.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Highways <i>Gavin Barry</i></p>	<p>14/4 Photographs of the broken weld have been passed to NCS. 16/6 Quotes are being obtained for welding of the joint.</p>
15/04/15	<p><u>Crowd Issues O/S Irish Tymes</u> <u>Station Terrace</u> There is a problem with smokers gathering outside the doorway of The Irish Tymes and blocking the exit, which is causing pedestrians to spill over onto the carriageway. It is proposed that a smoking shelter be considered, which would encourage smokers to move away from the pub's entrance.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p> <p>Police <i>Ins Jones</i></p> <p>Highways <i>Gavin Barry</i></p>	<p>16/6 A site meeting took place, but the footway is too narrow for a barrier to be used. The situation will continue to be monitored.</p>
16/04/15	<p><u>Rubbish Strewn from Litter Bins</u> <u>Lane at Rear of Cardiff Road/Pentrebane Street</u> Cllr. Elsbury has requested that the lane be cleaned because litter has been emptied out of the bins at the location.</p>	<p>Cleansing <i>Tony White</i></p>	<p>16/4 A cleansing supervisor arranged cleaning of the area. 16/6 The area was promptly cleaned. Issue Closed 16/6</p>
11/05/15	<p><u>Major Traffic Disruption</u> <u>Pwllpant Roundabout Works</u> The Council will be undertaking an extensive remodelling project of the roundabout, which will improve capacity. The works are funded by Welsh Government and are scheduled to last for 12 months starting in late summer. Throughout the duration of the works there is expected to be</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>9/6 An update was provided to the TCMG. 16/6 Updates to the TCMG will continue as the work progresses.</p>

	significant traffic disruption as the contractor undertakes works that will necessitate lane closures in all directions.		
15/05/15	<p><u>Banner Changeover</u> <u>Town Centre</u> The banners on the street lighting columns will be installed during May throughout the town centre.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	16/6 The changeover has been completed. Issue Closed 16/6
09/06/15	<p><u>Installation of Railings</u> <u>O/S The Library, The Twyn</u> Cllr. Kent has requested that Officers consider the installation of railings outside the entrance to the new Library. Staff on site have witnessed a number of young children running out of the Library and straight into the road.</p>	<p>Highways <i>Gavin Barry</i></p> <p>Transportation <i>Clive Campbell</i></p>	16/6 The number of railings is currently being reduced across the County Borough, but this particular issue will be considered. 27/7 Site visits by officers did not observe any pedestrian/vehicular conflicts and deemed that the footway and crossing points are safe and adequate.
09/06/15	<p><u>Additional Floral Displays</u> <u>Town Centre</u> At the TCMG, members expressed concern that the summer floral displays tend to focus on the bottom and middle of the town centre. A request was made that the displays are extended to include Cardiff Road in future.</p>	<p>Parks <i>Derek Price</i></p>	16/6 Parks Officers are looking at the distribution of the floral displays throughout the town.
16/06/15	<p><u>Development Site</u> <u>Park Lane</u> Following demolition of the buildings on Park Lane, Officers will now be working to look at the development options for the site and will work to secure a suitable tenant.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	

23/06/15	<p><u>Maintenance of Seating Areas</u> <u>Cardiff Road</u> The seating areas on Cardiff Road near Windsor Street and Stockland Street are in need of some maintenance. The benches require repainting and the pavers beneath require pressure washing to improve the areas' appearance.</p>	<p>Cleansing <i>Tony White</i></p> <p>Highways <i>Gavin Barry</i></p>	
27/07/15	<p><u>Pedlars</u> <u>Lower Twyn Square</u> Cllr. Elsbury noted that some pedlars were trading on Lower Twyn Square and enquired whether they were authorised to do so.</p>	<p>Police <i>Ins Jones</i></p>	<p>27/7 PCSOs attended site and spoke to the individuals. All necessary licences and permits had been obtained.</p>
03/08/15	<p><u>Banner Changeover</u> <u>Town Centre</u> The banners on the street lighting columns will be installed during August throughout the town centre.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	